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April 12, 2002

Dear Jackson State Graduate:

First, let me offer my congratulations to you on completing your education here at Jackson State. I hope this is only the first of many academic endeavors that you will pursue.

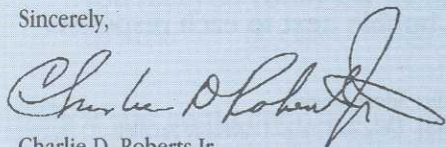
It is our belief that students at Jackson State receive a quality education that can be measured in many areas – integrity, excellence, and service – just to name a few. The Tennessee Higher Education Commission has suggested that we ask our graduates to share their opinions about their educational experiences at Jackson State. That is the purpose of the enclosed survey.

This survey is completely confidential – only one person on our campus will have access to the mailing list, and your name will never be revealed or linked to particular responses. The surveys are numbered for mailing purposes only. Each survey should be completed using a #2 pencil, and you may return it to us in the enclosed postage-paid envelope. Surveys should be returned to the college by April 26.

Your thoughtful and true assessment of each item will help us as we evaluate the work done by Jackson State, and compare it to other higher education institutions across the state of Tennessee.

Thank you for your assistance with this important project regarding your community college. I wish you much success in all of your future endeavors.

Sincerely,



Charlie D. Roberts Jr.
President

Directions: In this questionnaire, you are asked to respond with regard to your experience at Jackson State Community College. Please select only one response from the choices given and fill in the appropriate bubble on the survey form.

Marking Instructions

- Use a No. 2 pencil only.
- Do not use ink, ballpoint, or felt tip pens.
- Make solid marks that fill the circle completely.
- Erase cleanly any marks you wish to change.
- Make no stray marks on this form.
- Do not fold, tear, or mutilate this form.

Incorrect
Marks



Correct
Mark



DIRECTIONS: In this questionnaire, you are asked to respond with regard to your experience at Jackson State Community College. Please select only one response from the choices given and fill in the appropriate response on the survey form.

1. How satisfied are you with the educational experience you had at JSCC?

- (A) Very Dissatisfied (B) Dissatisfied (C) Satisfied (D) Very Satisfied

2. If you could start college again, would you enroll at JSCC?

- (A) Definitely Not (B) Probably Not (C) Probably Yes (D) Definitely Yes

How would you rate the following aspects of your JSCC experience?

	Poor	Fair	Good	Excellent
3. Your academic experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Your social experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Your cultural experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Your overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. While attending JSCC, how often would you say you did each of the following?

Activity	Never	Seldom	Occasionally	Often
Used written reference materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completed a paper or project that integrated ideas from several sources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Applied a concept or technique you learned in class in another setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used on-line library databases (Infotrack, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tried to explain a method or theory to another person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used the internet in classroom assignments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please indicate if you used any of the following services while at Jackson State Community College, and rate your overall satisfaction with each. If you **did not use (N/A)** any of the services, please fill in the corresponding bubble and move to the next item.

Service	USE		SATISFACTION			
	N/A	Used	Poor	Fair	Good	Excellent
Library Facilities/Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Registration Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Aid Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer Facilities/Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advising Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Practicum/intern/service learning experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What was your major? Please choose one of the following by filling in the bubble next to each response. If you had more than one major, please indicate your primary major only.

- | | | |
|--|---|---|
| <input type="radio"/> Accounting | <input type="radio"/> General Studies | <input type="radio"/> Office Administration |
| <input type="radio"/> Agriculture | <input type="radio"/> General Technology | <input type="radio"/> Office Administration—University Parallel |
| <input type="radio"/> Agriculture Technology | <input type="radio"/> Graphics Design Technology | <input type="radio"/> Physical Science |
| <input type="radio"/> Art | <input type="radio"/> Health and Physical Education | <input type="radio"/> Physical Therapist Assistant |
| <input type="radio"/> Biology | <input type="radio"/> History | <input type="radio"/> Political Science |
| <input type="radio"/> Business Administration | <input type="radio"/> Hospitality Management Technology | <input type="radio"/> Pre-Engineering |
| <input type="radio"/> Business and Management Technology | <input type="radio"/> Industrial Technology | <input type="radio"/> Pre-Law |
| <input type="radio"/> Chemistry | <input type="radio"/> Information Processing | <input type="radio"/> Pre-Medical Professions |
| <input type="radio"/> Communications | <input type="radio"/> Manufacturing Technology | <input type="radio"/> Pre-Nursing |
| <input type="radio"/> Computer Information Systems | <input type="radio"/> Mathematics | <input type="radio"/> Psychology |
| <input type="radio"/> Early Childhood Education | <input type="radio"/> Medical Laboratory Technician | <input type="radio"/> Radiography |
| <input type="radio"/> Education | <input type="radio"/> Music | <input type="radio"/> Respiratory Care Technology |
| <input type="radio"/> Electro-Mechanical Technology | <input type="radio"/> Nursing | <input type="radio"/> Sociology |
| <input type="radio"/> English | | |

9. In answering the questions below, please think of your **overall experience** at JSCC. Please indicate the degree to which your education at JSCC added to your abilities in each of the following skills areas.

Skills Area	Very Little	Somewhat	Very Much
Practical skills necessary to obtain employment in your field	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting along with people of different races or ethnic groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to grow and learn as a person	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to lead or guide others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Self-confidence in expressing your ideas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appreciation of different cultures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning and carrying out projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speaking effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Writing effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understanding written information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understanding graphic information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to use information/computer technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning on your own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Defining and solving problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working cooperatively in a group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to understand mathematical concepts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understanding global environmental concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understanding/appreciating the arts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understanding/applying scientific principles and methods	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. The following questions relate to your major. Thinking about your major, please rate the quality of each item below.

	Poor	Fair	Good	Excellent
Availability of your faculty advisor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of information provided by your advisor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clarity of degree requirements in the major	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clarity of objectives for courses in the major	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities for student evaluation of instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of faculty to help students outside of class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of courses to prepare you for employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of instruction in the major	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to express ideas in writing in the major	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of information learned in class in day-to-day activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. While at JSCC, with how many faculty members did you develop a close relationship (such that you feel you could ask them for a letter of recommendation)?

(A) None (B) One (C) Two (D) Three or more

12. If you could choose your major again, would you select the same major?

(A) Definitely No (B) Probably No (C) Probably Yes (D) Definitely Yes

13. Overall, how satisfied were you with the climate of diversity at JSCC?

(A) Very Dissatisfied (B) Dissatisfied (C) Satisfied (D) Very Satisfied

14. How would you characterize the preparation you received at JSCC for further study at another college or university?

(A) Poor (B) Fair (C) Good (D) Excellent

